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20th February 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/01/37.

You requested the following information:

During 2014, 2015 and 2016 how many times were ambulances diverted from taking emergency patients to A&E departments in the Trust area?

For each occasion when ambulances were diverted, please state: 1) the length of time the "divert" was in place, 2) which hospital ambulances were diverted from, 3) where they were diverted to, and 4) the reason for the "divert" (ie no available beds etc).

2014 and 2015 data was not recorded consistently across the Trust. More recently, from 2016 onwards the data has been standardised and divers recorded. The data shown below does not provide comparable data and does not reflect the total number of divers that have occurred.

Please see the table below which shows the name of the hospital site South East Coast Ambulance NHS Foundation Trust was diverted from. Unfortunately, the reasons for the divers have not been recorded for each occasion.

Hospital	2016	2015	2014
Darent Valley		1	
Ashford St Peters	1		1
Conquest	2		
Eastbourne			1
East Surrey	1	1	
Kent and Canterbury	2		
Maidstone General	2		
Medway Maritime	5		3
Princess Royal HH	9	2	2
QEQM	40	1	

Royal Surrey	3	1	1
Royal Sussex	60	33	43
St Richards	15	19	3
Tunbridge Wells	8	1	
William Harvey	48		1
Worthing	23	12	10
Grand Total	219	71	65

We do not hold information on the length of time the divert was in place or on the hospitals the ambulances were diverted to.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust